

We asked Parent Peer Support Providers what being valued looks like ...

By families with whom they work

- * Hearing that my support made a difference in their family
- * When a parent says, “You understand me” or expresses hope
- * Great outcomes for families; when families are meeting their goals
- * Validation from the parents I see and the difference I can make on their worst days
- * Saying that my parent perspective has changed the way clinicians treat the family
- * When families call you just to share their successes
- * Having families recommend us to others
- * Seeing families use the tools and skills they’ve learned
- * When caregivers become PPSPs themselves
- * When families tell you they felt better with you being there

By their system partners

- * When you are included as part of the team
- * Sharing what we offer because they know it is needed
- * Being invited to serve with other team members when a family is in need
- * Hearing from providers the impact we make on families
- * Effective communication and collaboration with system partners
- * Sharing the “wonderful things” they’ve heard about our services and support
- * When a professional recognizes you in meetings and encourages the family to use your support
- * They reach out for my input and ideas
- * Mutual respect from community partners
- * Referrals from unexpected agencies
- * More programs are using parent peer support
- * When schools ask how they did at the meeting!
- * Being referred to as an expert in my field

By their organizations and leadership

- * Affirmations from supervisors on how vital our role is with families
- * Receiving the support I need to do my job
- * Positive reinforcement from supervisor; praise from leadership
- * Agency investment in infrastructure for the service and training
- * When funding starts to flow without having to reiterate for the thousandth time the efficacy of the role
- * Training and peer collaboration
- * Agency leadership taking time to learn about parent peer support
- * A fair and equitable salary

Part of a ripple
of good

Renewed and
energetic

Accomplished

Makes my heart
happy

Proud

There is
purpose in my
experiences

Enough

Elated!

Good inside
knowing you
have helped a
family

Honored

Seen

I'm making a
difference in
the lives of
others

Respected

Trusted

Successful

... And how being valued made them feel ...

Excited to
provide
hope for the
next family

Promising for a
better
tomorrow

Encouraged

Validated

Hopeful

Helps in healing
the trauma
from when I
needed peer
support

Fills the tank

Empowered

Excited to
go to work

My story is
worth telling

Something
positive has
come out of
what I've gone
through

Relief!

Valued

That I am in the
right place

Happy to help
others

Motivated